

MAIL

Pip

Monday, August 10, 2009 9:36 AM

FROM: TAMANDA COLVIN <[redacted]>
TO: [redacted]

Dear Mary,

I just wanted to say thank you for the wonderful training you have done with my Border Collie Pip.

Pip came to you with a number of issues, the main one being he was very unsociable with other dogs, he would bark like crazy. After discussing this issue with you, it soon became clear that Pip's problem stemmed from being mildly attacked when he was 6 months old, Pip was not hurt at all because he barked so much the other dog went away, now when he feels scared or threatened at all, Pip barks like mad!!! No good when you are out on a walk!!!!

Pip stayed with you for 8 days and as soon as we came to collect him, my husband and I could see the difference in our dog straight away. He was calm on the lead (another issue we had had), he was walking along side Mary, instead of dragging Mary along, as he often does with me!!!! But the main difference was how Pip is now with other dogs. He walked past about 5-6 dogs who were in their outdoor runs, they were barking at Pip, and Pip didn't even notice, what a major break through, as before Pip would've have barked like mad!!!!

Pip is 12 months old and this is the first time we have ever left him. Not only are all the staff very friendly and helpful but Mary took time to speak to my husband and I for over an hour when we collected Pip, she has given us a full report on Pip's training and lots of advice on how we can carry on his training at home. Mary has also given us her personal email address and telephone number, if we need to contact her regarding Pip.

I will definitely be recommending Pineview Kennels and Cattery to my friends and family and will definitely be taking Pip there in the future for Obedience classes and eventually Agility training and of course for boarding when we go on holidays.

Many thanks once again

Mrs A Colvin and Pip x x